Chh. Shahu Institute of Business Education & Research Trust's, Kolhapur Dinkarrao K. Shinde College of Education, Gadhinglaj Maruti Mal, Kadgaon Road, Gadhinglaj Dist-Kolhapur – 416502 E- mail- principal@dksg.co.in Phone- :(02327) 278063 Fax- :(02327) 278063 Web- www.dksg.co.in. Adv. S. D. SHINDE Dr. R. A. SHINDE Dr. S. M. RAYKAR President Secretary & Managing Trustee Founder Principal

INSTITUTIONAL RULES FOR GRIEVANCE REDRESSAL CELL

The GRC of college will follow the following rules.

- The cases related to academic matter, accommodation matters, other matters, library matters, financial matters etc. will be attended.
- > The students may feel free to put up a grievance in writing and drop it in complaint box.
- The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.
- > The cases will be attended promptly on receipt of written grievances from the students.
- Considering the nature and depth of the grievances due inquiry is made by the members of the cell and through personal discussion the matter is solved.
- The cell formally will review all cases and will prepare statistical reports about the number of cases received.
- The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.